

# You don't have to lift a finger



## Get information about UPMC AnywhereCare through your Amazon Alexa or Google Home device

You count on **UPMC AnywhereCare\*** for 24/7 access to high-quality health care professionals you trust. Now it's even easier to have a virtual visit with a UPMC AnywhereCare provider.

**UPMC Health Plan Virtual Concierge** connects you to UPMC AnywhereCare, gets answers to your health insurance questions, and more—all without you needing to lift a finger. Just ask your Amazon Alexa or Google Home device to talk to us.

The Virtual Concierge can share information out loud and send you messages with helpful links. It can also help you learn about:

- Commonly used health insurance terms.
- Getting the most out of your UPMC Health Plan benefits.
- Important COVID-19 information and resources.

All you need is an **Amazon Alexa** or **Google Home Assistant**-enabled device.

### Easy setup

#### Ways to sign up for UPMC AnywhereCare

- Ask the Virtual Concierge for help!
- Download the UPMC AnywhereCare mobile app from the Apple App Store or Google Play by searching for "UPMC AnywhereCare." You can watch a video with step-by-step directions [here](#).
- Register at [UPMCAnywhereCare.com](https://UPMCAnywhereCare.com) from your computer.

## Reaching UPMC Health Plan through your smart home device

### Amazon devices



**Step 1:** Ask Alexa to “Enable the UPMC Health Plan skill.”

**Step 2:** Ask Alexa to “Open UPMC Health Plan.”

### Google Home devices



**Step 1:** Say “Hey, Google. Let’s talk to UPMC Health Plan.”

Try it out by asking questions like “What is UPMC AnywhereCare?” or “How can I get a new member ID card?” We’re always adding more information you can access via the UPMC Health Plan Virtual Concierge.

**Learn more at [upmchealthplan.com/voice](https://upmchealthplan.com/voice).**

*\*UPMC Health Plan members located in Pennsylvania at the time of a virtual visit may select a UPMC-employed provider or a provider from Online Care Network II P.C. (OCN), subject to availability and discretion of the provider. Members located outside of Pennsylvania will receive service from OCN. OCN is not an affiliate of UPMC. Limitations may apply for members of ASO plans that have opted out of coverage. For members in qualified high-deductible plans, certain IRS limits may apply.*

**UPMC HEALTH PLAN**

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